

Central Jersey Heat Refund Policy

We have established the following refund policy based on building our programs with limited number of available spaces for athletes within each program or club team.

While there are several reasons we might have to cancel a program, we will always due our best to complete the club programs that we schedule as long as the circumstances remain under our control.

THEREFORE, WE HAVE DEVELOPED THE BELOW REFUND POLICY.

Camp Refund Policy

- \$25 processing fee per camp session program is non refundable or transferable at any time.
- If the athlete cancels within 15 days of the session start date, you will receive a 50% refund of camp/program fee, minus the processing fee.
- 7 days prior to start of camp/program start date, you will receive NO REFUND.

Club Team Refund Policy

Athlete request for refund due to request to drop:

- Due to the high demand for our club team positions, there are no refunds given as you are entering into a contract with CJ Heat to abide by the details stated in our offer letter and policy documents.

Club team season interruptions and cancellations that our out of our control and resulting from state and/or local government and/or USA Volleyball regulations and other similar situations

Refunds will be given for the following:

- Any remaining tournaments to played will be divided by the amount of members on the team and refunded, if/when the tournament director refunds CJ Heat – This amount will be reduced by any associated tournament fees and coach hotel fees that CJ Heat cannot recoup.
- There will be no refunds associated with money that was allocated towards facility rentals for practice time or coaches salaries. This is because in order for CJ Heat to maintain its facility rental and coaches costs, we must prepay and guarantee the amount of time we commit to, prior to the start of each club season. If it is possible to recoup credit for facility time at later dates, then CJ Heat will do our best to hold practices missed, but this is based on regulations, facility contracts and guidelines and coaches availability and as a result is not guaranteed.
- Athletes that are not current on their contractual financial obligations will not qualify for refunds or make-up sessions, should there be any.

All refund requests must be emailed to cjheatvb@gmail.com a refund.

Thank You!